

The Brown Hotel

*335 West Broadway
Louisville, Kentucky 40202
www.brownhotel.com*

AIRPORT SHUTTLE INSTRUCTIONS:

1. WHEN YOU HAVE YOUR LUGGAGE/BAG IN YOUR HAND, CALL THE HOTEL (502) 583-1234 AND REQUEST A PICK-UP/SHUTTLE SERVICE.
2. PROCEED OUT OF AIRPORT ON THE GROUND LEVEL, CROSS THE FIRST STREET TO THE MEDIAN AND WAIT BY THE SIGN THAT SAYS, "HOTEL SHUTTLE".
3. WE ARE LOCATED 5.4 MILES FROM THE AIRPORT SO THE SHUTTLE WILL ARRIVE WITHIN 10 MINUTES.
4. DO NOT CALL WHEN YOU LAND OR DEPLANE OR ARE WALKING TO THE BAGGAGE CLAIM.
5. IF THE SHUTTLE ARRIVES AND YOU ARE NOT THERE, THE SHUTTLE WILL LEAVE AND RETURN TO THE HOTEL AND YOU WILL HAVE TO CALL AGAIN.
6. WHEN YOU ARRIVE AT THE HOTEL, GET WITH THE BELLMAN TO SCHEDULE YOUR DEPARTURE SHUTTLE ON YOUR CHECK-OUT DAY. ALLOW 1.5HRS PRIOR TO DEPARTURE TIME.